DEIRDRE BENAVIDES

Brooklyn, NY · deirdrebenavides.com

RELEVANT EXPERIENCE

ROCK THE VOTE, Remote

Associate Manager of Digital Engagement, January 2022 - Present

• Manage Rock the Vote's nationwide election reminders program

- \circ Develop copy for email, SMS, and website content
- Draft emails and draft SMS in-platform, including applying specific targeting, tracking, and layouts
- \circ Manage the upkeep of internal email and SMS calendars for civic technology and social media teams
- Support testing and analysis of email and SMS programming via EveryAction and Mobile Commons
- Research and review quarterly election dates and deadlines across the country
- o Organize election research in Airtable to maximize election reminders program
- Collaborate with design and social media team for digital content as needed

THE JUSTICE COLLABORATIVE, Remote

Community Coordinator, March 2020 - December 2020

- Led a policy-tracking project with select volunteers under the Emergency Action Plan
- Organized Justice Hub, a digital community for leaders on the front line of the movement to end mass incarceration

 Identified movement leaders, built on existing connections, organized member information in Airtable
 Created a Justice Hub-specific volunteer resource pool and connected members with volunteers
- Co-produced The Briefing, a streaming <u>news show</u> and <u>podcast</u> by The Appeal and NowThis
 - Live-streamed episodes, managed guest and captioners' calendars, pulled guest bios and show quotes, tracked clips for weekly roundups, archived show transcripts
 - Systemized candidate information and invitations for candidate forums
 - Supported live election night coverage during the 2020 presidential election

Volunteer Manager, March 2019 - March 2020

- Co-launched and oversaw the Justice Volunteers, a remote volunteer task force dedicated to researching and amplifying a variety of key criminal justice issues
 - Recruited and trained volunteers remotely via Slack and Zoom
 - Organized and moderated volunteer research and social media amplification projects based on TJC's <u>Blueprint</u> <u>for a Safer and More Just America</u>, a comprehensive framework for national criminal justice reform
 - \circ Managed super volunteers and co-managed graduate and undergraduate student teams
 - Led peer-to-peer text campaigns through the process of scripting and testing, executed necessary changes in messaging to further success
 - \circ Composed volunteer email outreach and updates, distributed via EveryAction
 - Co-launched the Justice Volunteers blueprint webinar series which acted as foundation for The Briefing

VOLUNTEER EXPERIENCE

TEXAS EQUAL ACCESS FUND, Dallas, TX Board Secretary, October 2019 - Present / Board Member, May 2017 - October 2019

EDUCATION

THE UNIVERSITY OF TEXAS AT ARLINGTON, Arlington, TX B.A. Communication Studies, Expected Graduation December 2023

CERTIFICATES

THE UNIVERSITY OF TEXAS AT ARLINGTON, DIVISION FOR ENTERPRISE DEVELOPMENT, Arlington, TX Technical Writing Certificate, June 2019